

## **Russian Higher Education and European Standards of Quality Assurance**

The article considers the relevance and implementation of European approaches to quality assurance in the context of the Russian educational system. It covers the issues of transformation of the Russian higher education system during the post-Soviet period, specific features of the Russian state accreditation system, the impact of the European Standards and Guidelines (ESG) ([www.enqa.eu/files/ESG\\_3edition%20\(2\).pdf](http://www.enqa.eu/files/ESG_3edition%20(2).pdf)) on Russian Quality Assurance system and trends in quality assurance of higher education.

**Keywords:** Quality assurance; State and institutional accreditation; Standards and Guidelines for Quality Assurance in the European Higher Education Area (ESG); Russia

## Russian Higher Education and European Standards of Quality Assurance

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### Introduction

The Russian Federation officially joined the European education reform process in 2003. By that time, fundamental reforms in education had already begun. Since the early 1990s, the education system (as well as many other spheres of society) had undergone considerable structural and content-related changes. The period 2003–2005 was marked by intense pressure from the state authorities and an active lawmaking process aimed at initiating the Bologna reforms in Russia. By 2007, a number of amendments to the *Federal Law on Education* had been adopted and attempts had been made to adjust the reforms to the purposes of the Bologna Process. However, new challenges such as the demographic and economic problems and changes in the state education policy became a major hindrance to the reform of Russian education.

*The Standards and Guidelines for Quality Assurance in the European Higher Education Area (ESG)*, approved by the European Ministers of Education at the Bologna Conference in Bergen (May 2005), had a fundamental effect on the formation of the Russian quality assurance system. However, for certain objective reasons, the ESG did not ensure full compliance of the Russian quality assurance system with the standards proposed in the document. Compliance could only be achieved by introducing corresponding changes in Russian legislation and accreditation methodology. Several are currently being introduced which are even more contradictory to European standards but meet present-day political requirements. In all likelihood, Russia will not be able to remain outside the processes of global and European integration. As from September 1 2011, there will be a massive transition to the two-tier system, as well as to a credit system that is analogous to the ECTS. Accreditation procedures are becoming more rigorously regulated by the state authorities, which turns the procedure into a form of state control of education. It will take time to develop a new round of fundamental reforms in the sphere of education, including the quality assurance system.

### Quality Assurance before Bologna

The Russian education system is based on long-standing traditions and deep cultural and historical roots. It was formed as a centralised state system of professional personnel training to satisfy the requirements of the authorities, the economy and industry. The State acted simultaneously as an investor in and customer of higher education and also as a supervising body for educational institutions. In Russia (particularly in Soviet times), non-state provision of education was virtually non-existent, nor were there any democratic forms of public management or educational quality assessment. *Perestroika*<sup>1</sup> had an enormous influence on all spheres of Russian society, including education, although it can hardly be considered revolutionary: the national education system was stable enough to escape collapse, unlike the public spheres of production which plunged

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1 into a deep crisis. As Russian HEIs had been granted considerable independence  
2 and autonomy by the State, the education system was developing along the  
3 principles of decentralisation and depoliticisation <sup>2</sup>.

4 In 1992, the government enacted a Law *On Education* (<http://mon.gov.ru/dok/fz/obr/3989/>), which became the legal base for the reorganisation of the national  
5 education system in terms of both structure and content. It was the first Russian law  
6 to define the state policy in a particular sphere of social life. Recognising the nation's  
7 increasing needs for higher education, the Act provided more opportunities. The  
8 needs of HEIs for greater academic autonomy having been considered, the Act  
9 substantially broadened their rights, providing them with opportunities that they  
10 had never enjoyed (e.g. the right to increase the number of study places by accepting  
11 more students on a tuition-fee basis; the right to launch new specialist opportunities,  
12 including postgraduate education). It also provided new opportunities for structural  
13 reorganisation of the entire education system and establishing educational institu-  
14 tions of non-federal subordination. Thus, the setting up of municipal and private  
15 HEIs as non-state non-profit organisations became possible. State education insti-  
16 tutions gained the right to change their status from institute (an HEI that trained  
17 students for a specific sphere of professional activity) to academy or university (an  
18 HEI offering a wide range of options and specialisations at the undergraduate,  
19 graduate and postgraduate levels, and generally regarded as more prestigious). The  
20 principles recognised and proclaimed by the new legislation (democratisation,  
21 publicity, openness) were further developed in the methodology of HEIs' perfor-  
22 mance assessment. The state inspection procedures aiming at total control of HEIs'  
23 activities were replaced by regulation procedures, licensing, attestation, state and  
24 public accreditation that were completely new to the Russian education system.

25  
26 *Licensing* is conducted to ensure that an HEI has sufficient facilities (premises,  
27 equipment, information and library resources, and teaching staff) to carry out  
28 educational activities and to be granted the licence to launch educational activities  
29 along with certain privileges. Licensing provoked negative reactions from state  
30 HEIs, which considered the procedure pointless and unnecessary. Nevertheless, it  
31 was licensing that allowed the emergence of new non-state education institutions  
32 and special fields of higher education. The purpose of the *attestation* procedure was  
33 the external evaluation of an HEI's performance and assessment of the level,  
34 contents and quality of the students' knowledge with regard to the State Educa-  
35 tional Standards (SES)<sup>3</sup>. The external reviewers' positive opinion of the HEI's  
36 performance and compliance with the accreditation criteria served as a basis for  
37 granting state *accreditation* to the HEI in question ([www.utu.fi/en/university/quality/russia/handbook.pdf](http://www.utu.fi/en/university/quality/russia/handbook.pdf))  
38

39 In Russia, state accreditation not only aims at recognition of the quality of  
40 higher education as corresponding to the SES, it also allows for a change in the  
41 status of educational institutions. As noted earlier, an institute may obtain the  
42 status of academy or the status of university may be granted to an HEI that meets  
43 all the legal requirements for conducting educational and research activities. Thus,  
44 the state accreditation procedure legally established a mechanism for motivating  
45 HEIs to further develop their activities and thus raise their status. State-accredited  
46 HEIs are entitled to award diplomas in the state format and to use the official seal  
47 bearing the national symbols; for male students of accredited specialisms conscrip-  
48 tion is postponed until the end of their studies. State accreditation status provides  
49 certain other rights and benefits that are of vital importance to the private sector,

1 allowing non-state institutions to operate on equal terms with state HEIs (*Zakon*  
2 *RF ob obrazovanii* 1992).

3 The new educational policy resulted in a tremendous expansion of higher  
4 education. At the time of *perestroika*, the Soviet higher education system included  
5 over 500 state HEIs; by 2009<sup>4</sup>, this figure had increased to 689 because new HEIs  
6 had been set up, while some branches of HEIs had become independent entities.  
7 Over 15 years, the total number of HEIs more than doubled, the number of private  
8 HEIs being almost equal to that of state HEIs (675 institutions). The branching  
9 process had a particularly powerful impetus: in 1993, the number of branches in  
10 the state higher education sector did not exceed 200, while, in 2008, there were  
11 already 2,096 of them (Motova & Navodnov, 2009, pp. 7–11). The reform of the  
12 higher education system revealed that its structure was dominated by small HEIs:  
13 40% providing education for fewer than 1,000 students.

14 There was also a rapid increase in the number of study places: in 1993, total  
15 student enrolment was just over 2.5 million; by 2008, it had increased to 7.8  
16 million, mainly as a result of rapid growth in the number of fee-paying students  
17 enrolled in state HEIs. It should be mentioned that during this period the State did  
18 not limit the growth of the higher education sector, but rather promoted it by  
19 permitting the admittance of fee-paying students to state HEIs, the branching of  
20 institutions and the establishment of new ones. Rather liberal requirements to  
21 licensing of educational activities led to the situation of 2008, when half of Russian  
22 higher education students paid for their studies; the number of branches of HEIs  
23 increased ten times, while the number of non-state HEIs increased to 50% of the  
24 total number of HEIs. This was mostly typical of middle-sized and small cities  
25 (Agaptsov 2011). The supporting state policy ensured the availability of higher  
26 education opportunities in the difficult and unstable economic situation which  
27 limited the mobility of Russians and thus prevented them from gaining access to  
28 higher education in large cities.

29 However, the state approach also had negative impacts. The structural changes  
30 were formal and not supported by any changes in the quality of higher education  
31 provision. The expansion of the scope of educational programmes offered by HEIs  
32 and their branches was primarily due to the setting up of new specialisms in such  
33 fields as economics, law and the humanities, which did not require too much  
34 investment in material resources, but were considered highly prestigious by society.  
35 Between 2000 and 2008, the total number of programmes offered by Russian  
36 HEIs increased from 20,000 to 30,000 (Motova, 2007).

37 As a result of the education reform at the end of the 20<sup>th</sup> century, higher  
38 education, until then elitist, became more widely available. At the same time, the  
39 reform process was not supported by an increase in educational resources, the  
40 most important being highly skilled teaching staff. The mass character and avail-  
41 ability of higher education led to a deterioration of the quality of higher education  
42 provision. Thus, the Russian education system was faced with the challenging task  
43 of creating efficient mechanisms for quality assessment and motivating quality  
44 enhancement.

#### 45 *Introduction of Institutional Accreditation and Its Specific Features in the Russian* 46 *Context*

47 As state control was the only form of quality assessment that existed in Russia, the  
48 Ministry of Education established the state accreditation system practically from

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1 scratch. Within the Ministry of Education, the Department of Licensing, Accredi-  
2 tation and Attestation was set up (in 2004 its responsibilities were delegated to the  
3 Federal Service of Inspection and Control in Education and Science (*Rosobrnad-*  
4 *zor*). It supported all the initiatives of the Russian academic community, as well as  
5 international projects aimed at research and development in the field of internal  
6 and external quality assessment and assurance systems. As a result, specialised  
7 centres for research, technical and technological support of the state accreditation  
8 procedure were created: the Research and Information Centre of State Accredi-  
9 tation, the Main Expert Centre of the Ministry of Education (responsible for the  
10 organisation and financial support of expert panels), the Informational and Meth-  
11 odological Centre on Attestation (in charge of automatic evaluation of the com-  
12 pliance of curricular and educational programmes with the SES). The Department  
13 of Licensing, Accreditation and Attestation coordinated relations between HEIs  
14 and the specialised centres. The Accreditation Board of the Russian Ministry of  
15 Education was responsible for decision-making on state accreditation. It was  
16 composed of Heads of HEIs, representatives of associations of HEIs and sec-  
17 toral ministries. ([www.ond.vlaanderen.be/hogeronderwijs/bologna/links/National-](http://www.ond.vlaanderen.be/hogeronderwijs/bologna/links/National-reports-2007/National_Report_Russian_Federation2007.pdf)  
18 [reports-2007/National\\_Report\\_Russian\\_Federation2007.pdf](http://www.ond.vlaanderen.be/hogeronderwijs/bologna/links/National-reports-2007/National_Report_Russian_Federation2007.pdf)). Thus, in setting up  
19 the state accreditation infrastructure, the State reserved for itself the main levers  
20 for consideration and sanctioning in all major procedural questions, such as  
21 approval of accreditation indicators, appointment of external experts, decision-  
22 making and reception and issuing of documentation. But the state accreditation  
23 methodology was based on the objective needs and resources of the Russian  
24 education system and the international experience in the field of quality assurance.

25 The Russian state accreditation methodology is based on the US experience in  
26 the field of institutional accreditation of higher education institutions. Four pro-  
27 cedures were adopted and implemented. These include: (1) setting clear uniquely-  
28 determined (in this case, qualitative) criteria for accreditation and determination  
29 of the status (type) of HEIs; (2) conducting self-evaluation and collecting infor-  
30 mation on HEIs' activities; (3) an external evaluation procedure and evaluation of  
31 the compliance of HEIs' performance with the accreditation criteria; (4) decision-  
32 making by a collegiate body and publishing information on the accreditation  
33 results. Objectivity, openness, transparency and availability of information were  
34 put forward as the main principles of state accreditation. The accreditation criteria  
35 were determined on the basis of statistical data on the performance of all Russian  
36 HEIs. The criteria are subject to revision every five years.

37 By 2005, the infrastructure and technology of state accreditation had been  
38 formed and regulations defining state accreditation had been adopted by the  
39 Government. By 2008, more than 90% of HEIs had been through at least one  
40 cycle of state accreditation. The creation of the Central Database of State Accredi-  
41 tation (the only complete information system in the field of education in Russia)  
42 provided an objective mechanism for decision-making regarding evaluation of an  
43 HEI's accreditation indicators and determination of its status. This system stopped  
44 the unsystematic formal process of re-naming state HEIs and offered the institu-  
45 tions a clear mechanism for development and for making qualitative changes  
46 (Navodnov *et al.*, 2008).

47 The democratic trends in management, combined with the US experience in  
48 accreditation of educational programmes, influenced the process of establishing (in  
49 2002) the first Russian Agency conducting public<sup>5</sup> accreditation of educational



1 programmes in a particular professional field of study the Accreditation Centre of  
2 the Russian Association for Engineering Education, which used the ABET indi-  
3 cators and procedures for its accreditation activity ([ww.ac-rae.ru](http://ww.ac-rae.ru)). Other sporadic  
4 attempts of the Russian academic community to create accreditation bodies were  
5 not effective, as HEIs did not consider them relevant. In comparison with public  
6 accreditation, state accreditation granted substantially more rights, privileges and  
7 opportunities to create and maintain a positive image of the HEIs.

#### 8 *Strengths and Weaknesses of the State Accreditation System before Bologna*

9 By the time the Ministers of Education of the countries participating in the  
10 Bologna Process had approved the *Standards and Guidelines for Quality Assurance in*  
11 *the European Higher Education Area* (ESG.) in 2005, the Russian state accreditation  
12 system had been introduced into legislation and provided with the necessary  
13 instruments (indicators, technology and organizations supporting the technology).  
14 Thus, state accreditation as a system had been established in Russia before the  
15 Bologna Process (the first state accreditation decision was taken in April 1997) and  
16 the introduction of the ESG for quality assurance and accreditation procedures.

17 State accreditation served as a substitute for the state control procedures and  
18 was based on more democratic principles. The public perceived it as understand-  
19 able and relevant, largely because state recognition and state-format diplomas  
20 traditionally enjoyed more confidence in Russian society. State accreditation was  
21 relevant for HEIs because, on the one hand, it was virtually obligatory and entitled  
22 HEIs to all rights and privileges and, on the other, it set clear reference points for  
23 their development on the basis of external benchmarking. The state accreditation  
24 system was relevant for the State because: (a) it provided a broad array of data on  
25 the entire education system and integrated democratic principles of educational  
26 management and quality assessment; (b) it allowed the State to retain all the major  
27 levers for managing the education system.

28 State accreditation was appropriate in the period of political and economic  
29 reforms in Russia, as it corresponded to national needs and resources. Within the  
30 decentralised and heterogeneous education system, particularly regarding legal  
31 and organisational forms of education institutions, state accreditation was created  
32 as an institutional form of assessment of the performance of HEIs on the basis of  
33 information technologies for decision-making support. It was comparatively inex-  
34 pensive and relatively transparent and objective. In the same period, internal  
35 quality management systems were actively developed within the HEIs on the  
36 basis of ISO-9000 and TQM standards. These initiatives by the HEIs, which  
37 were mainly technical, received sufficient backing from *Rosobrnadzor* ([www.  
38 ond.vlaanderen.be/hogeronderwijs/bologna/links/National-reports-2009/National\\_](http://www.ond.vlaanderen.be/hogeronderwijs/bologna/links/National-reports-2009/National_Report_Russia_2009.pdf)  
39 [Report\\_Russia\\_2009.pdf](http://www.ond.vlaanderen.be/hogeronderwijs/bologna/links/National-reports-2009/National_Report_Russia_2009.pdf)).

40 Hence, in order to ensure accordance between internal and external quality  
41 assurance systems, as well as the adequacy of the accreditation agencies' activities  
42 in relation to the European standards, it was necessary to introduce certain  
43 changes into the legislation and make certain adjustments in the evaluation meth-  
44 odology. At the same time, the first public accreditation agencies to emerge in  
45 Russia did not receive any support from the public or from the State. Students and  
46 employers were not involved in the educational management and quality assurance  
47 processes because such associations and public unions were at the stage of forma-  
48 tion and did not have the legal right to conduct activities of this kind.

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1 In the process of its long-term operation, some of the shortcomings of the  
2 system became evident. The primary orientation of state accreditation, which was  
3 to establish quantitative criteria for taking the final accreditation decision, was  
4 gradually leading to a standardisation of the HEIs' performance and providing  
5 training to obtain the necessary results. Student testing did not provide compa-  
6 rable objective results, as it was conducted at different times using different test  
7 materials. The appointment of *Rosobrnadzor* officials as the chairs of external  
8 panels to determine panel membership, combined with their right to decide the  
9 schedule of the panels, led to a certain degree of corruption. The internal quality  
10 assurance systems based on the ISO-9000 standards proved to be difficult to  
11 integrate into the practice of the HEIs<sup>6</sup>. Moreover, the internal QA systems were  
12 not taken into consideration when the HEIs underwent the state accreditation  
13 procedure. Furthermore, recognising the significance given to state accreditation  
14 HEIs sought to obtain as much information as possible to achieve maximum  
15 compliance with the state accreditation requirements. Thus, the system, which  
16 originally served as a powerful mechanism for the motivation and selection of the  
17 best HEIs, became a set of mandatory norms. This mandate determined the mass  
18 character of state accreditation. In addition, the delegation of responsibilities  
19 relating to state accreditation to the *Rosobrnadzor* furthered the process by which  
20 the function of state accreditation changed into one of state control.

21 *Influence of the European Standards and Guidelines on the Methodology of State*  
22 *Accreditation*

23 The European Standards and Guidelines (ESG) had a powerful impact on the  
24 enhancement of the Russian state accreditation system because, by 2005, the  
25 system needed an impetus for development, which was provided by the European  
26 initiatives for setting up quality assurance systems (Gevorkyan & Motova, 2004,  
27 pp. 159–165). However, the tasks set out in the Bologna Declaration had a dual  
28 influence on the transformation of the Russian higher education system. Certain  
29 tasks (e.g. implementation of the Lisbon Convention) did not require much effort,  
30 while others (such as the delivery of joint programmes resulting in diplomas) have  
31 not yet been understood and are not currently supported by any legal provisions.  
32 The initiatives of individual HEIs and researchers remain isolated projects, not a  
33 system.

34 The integration of a country into the European Higher Education Area pre-  
35 supposes not only great public awareness of the process, based on full information,  
36 but also active involvement at all levels and subsystems of the national education  
37 system, such as state authorities, governmental and public organizations support-  
38 ing the education system (buffer organisations and HEIs. The reforms are per-  
39 ceived and implemented differently at each of these levels. Moreover, the different  
40 levels and structures sometimes interact, and are sometimes directly opposed to  
41 each other in the solving of common problems.

42 The introduction of the ESG into the Russian education system was an evo-  
43 lutionary, but not a systemic and coherent process (*Russian Federation National* [2]  
44 *Report*, 2009). By 2005, the document had been translated into Russian and its  
45 main ideas disseminated among the academic community at conferences, forums,  
46 seminars and the Accreditation Board sessions. The document was brought to the  
47 notice of all education institutions, published on the Internet and recommended  
48 for implementation.

1 Most active representatives of the Russian academic community and heads of  
2 HEIs are aware of the ESG and have integrated or are integrating them into their  
3 internal QA systems. However, this cannot be considered to have been completed,  
4 as the external evaluations of HEIs are conducted without taking into account the  
5 results of self-evaluations and are based on indicators that are different from the  
6 European ones (ESG, Standard 2.1.). This disparity allows HEIs to use different  
7 internal mechanisms for the management, monitoring, assessment and assurance  
8 of educational quality. Full compliance with the ESG for internal QA systems will  
9 only be possible if the external evaluation bodies take efficiency of internal QA  
10 systems into consideration.

11 Nevertheless, some isolated formal changes were carried out in the external  
12 system of quality assurance state accreditation. For instance, the State Accredita-  
13 tion Centre was renamed the *National Accreditation Agency* (NAA) in 2005 (*Russian* [3]  
14 *Federation National Report*, 2007), and was officially recognised as the main body  
15 responsible for implementing the Bologna reforms with regard to the QA issues.  
16 Some specific functions were conferred to the NAA.

17 Certain changes were introduced into legislation: the *Attestation* notion was  
18 abolished and the external review became a stage of the state accreditation pro-  
19 cedure. It was recommended that representatives of employers' associations and  
20 student organisations should be engaged in the work of the Accreditation Board  
21 (ESG, Standard 2.4). At the same time, the state accreditation procedure, which  
22 was voluntary so far, became obligatory, and *Rosobrnadzor* was again authorised to  
23 select and appoint external panel members, to approve Accreditation Board mem-  
24 bership and to take the accreditation decision (*Zakon RF ob obrazovanii* 1992).

25 According to the ESG, all the stages of accreditation must be characterised by  
26 publicity and openness. In this context, the publication of self-evaluation reports  
27 on websites became a mandatory state accreditation requirement for HEIs. Infor-  
28 mation on the methodology and on state accreditation outcomes was thus dis-  
29 seminated among the heads of HEIs and the academic community. Intensive  
30 information provision was supported by seminars aimed at preparation for state  
31 accreditation, by issuing handbooks for HEIs and by consulting HEIs at the stage  
32 of their preparation for state accreditation. Such openness undoubtedly made the  
33 procedure more transparent, available and well-grounded.

34 The registers of accredited Russian HEIs were published in Russian and in  
35 English on a specially designed website ([abitur.nica.ru](http://abitur.nica.ru)) and since then they have  
36 been maintained and regularly updated. In 2007, the reference-book *State*  
37 *Accredited HEIs in the Russian Federation* was published; it became annual and has  
38 been delivered free of charge to Russian secondary schools. In 2005, the NAA  
39 started publishing a new kind of report: an annual analytical report on the  
40 Russian educational system as a whole. The report included the state accredi-  
41 tation results, analysis of the education system's current state and development,  
42 and research and development for improvement of educational quality assess-  
43 ment (ESG, Standard 2.5.). Information on the state accreditation results and  
44 methodology became available to the general public with a new specialised  
45 journal *Accreditation in Education* ([www.akvobr.ru](http://www.akvobr.ru)) which has been published  
46 since 2005 and is devoted to all relevant issues relating to the educational system  
47 and quality assurance.

48 Adjustment of state accreditation to the ESG is only possible if the state  
49 accreditation bodies change their stance on the process of external reviews and on



1 the role of the review experts in that process. International experts have never been  
2 invited to participate in the Russian external review teams. The major problem,  
3 apart from language difficulties, is the difference in the principles and organisation  
4 of the review panel's work (ESG, Standard 2.4.).

5 To minimise these differences, a system of training and certification of experts  
6 was established in 2005 (ESG, Standard 2.4.). The six-month training includes a  
7 theoretical component, participation in the work of external panels, self-study and  
8 certification. For the purposes of further consultation and support of expert work,  
9 a specialised website was developed (www.expert-edu.ru). Thanks to this system,  
10 more than 500 representatives of the academic community from different regions  
11 of Russia have now been trained and certified. However, inadequate language skills  
12 are a major hindrance for Russian experts interested in participating in external  
13 reviews in Europe and vice versa.

14 In 2006 under the influence of the European initiatives, an expert community  
15 was formed in Russia on a voluntary basis the *National Guild of Experts in Higher*  
16 *Education*. It was composed of certified training programme graduates who were  
17 regularly engaged in the work of external panels (ESG, Standard 3.7). The organi-  
18 sation is a way of providing a professional consultation and communication plat-  
19 form to help experts in their work.

20 The ESG also influenced the activities of the National Accreditation Agency  
21 (NAA). Largely due to the NAA's initiatives, some aspects of the modernisation of  
22 educational quality assessment were implemented in compliance with the ESG,  
23 and information was widely disseminated to the academic community on the  
24 current state and tendencies of the development of the national educational  
25 system. Russia's active involvement in international quality assurance activities was  
26 possible through NAA membership in the international networks and associations  
27 of quality assurance agencies (ENQA, INQAAHE, APQN, CEEN)<sup>7</sup> (*Russian* 4  
28 *Federation National Report*, 2009).

29 The achievements in making evaluation procedures objective and public, the  
30 unique technologies for collecting and analysing information on HEIs' activities,  
31 student testing and outcome assessment, and new projects and positive devel-  
32 opment trends contributed to the principal achievement of the state accredita-  
33 tion system in the 15 years of its existence. In 2006, the NAA became a  
34 candidate member of ENQA. In 2008, the Agency conducted self-evaluation and  
35 underwent the external evaluation procedure, which resulted in NAA obtaining  
36 full ENQA membership in 2009 (ESG, Standard 3.8). This was evidence of the  
37 recognition by the European community of the Russian quality assurance  
38 system.

39 At the same time, the recommendations of the external review team (*External*  
40 *Evaluation*, 2008) and of the ENQA Board revealed the main problem that  
41 remained unsolved: state accreditation, in spite of all democratic reforms, still  
42 remained a state mechanism for management and for exerting pressure in higher  
43 education. The NAA as an institution subordinate to *Rosobrnadzor* had limited  
44 powers and was incapable of changing the state accreditation system without  
45 corresponding changes in the legislation (ESG, Standard 3.6).

#### 46 *The Involvement of Students and other Stakeholders in Quality Assurance*

47 The engagement of students in the work of external panels was not frequent in the  
48 state accreditation procedures for a number of reasons. In Russia, there is no

1 long-term tradition or mechanism of involving students in the management and  
2 quality assessment of education. The average student age in Russia is also lower  
3 than in many other European countries. To take into consideration students' opin-  
4 ions on the educational practices in their HEIs, and to do this rapidly, inexpen-  
5 sively and on a massive scale, the NAA developed and implemented the technology  
6 for conducting an anonymous Internet survey of students in HEIs subject to state  
7 accreditation. A specially developed questionnaire on the conditions of the edu-  
8 cational process in HEIs allows rapid collection, processing and visual presentation  
9 of data. The results of such surveys are included in self-evaluation reports but only  
10 serve as a source of information and do not have any influence on the accreditation  
11 decision-making. Since 2006, it has been used as a mandatory procedure for all  
12 HEIs subject to state accreditation.

13 The need to improve the student testing procedure during the state accredita-  
14 tion process stimulated the development of a new technology: the Federal Internet  
15 Examination in Higher Education. It allowed for the use of unified methods for  
16 external assessment of student learning outcomes. An HEI's regular participation  
17 in the Internet Examination was taken into consideration when the HEI was going  
18 through the state accreditation procedure, thus reducing excessive tension and  
19 motivating it to develop internal QA. Introduced by the NAA in 2005, the Internet  
20 Examination became relevant for HEIs very soon, with 58 HEIs participating in  
21 2005 (15,700 student outcome samples were gathered), and 1,300 HEIs taking  
22 part in the procedure in 2009 (1,200 million student outcome samples were  
23 collected) ([www.i-exam.ru](http://www.i-exam.ru)).

24 By 2008, the new State Educational Standards had been developed in Russia  
25 on the basis of the competency-based approach, and new goals had been put  
26 forward, emphasising the need to assess not only the compliance of educational  
27 quality with the SES, but also to propose objective technologies for selecting the  
28 most talented students for master-level studies. In this context, new technologies  
29 for interdisciplinary Internet testing were developed: the Master's level examination  
30 and the Internet Olympiad. The second initiative gained broader recognition, not  
31 only in Russia. It has grown into a large-scale international project called the Open  
32 International Internet Olympiads (the OIIO project) in which more than 20,000  
33 students from 18 countries participate annually ([www.i-olymp.com](http://www.i-olymp.com)). Internet  
34 Olympiads are not related to state accreditation, but they are an efficient mecha-  
35 nism for external assessment of educational quality.

36 In an attempt to offer a new approach to quality assessment of higher educa-  
37 tion, a new large-scale project was proposed — *The Best Educational Programmes in*  
38 *Russia* ([www.best-edu.ru](http://www.best-edu.ru)). The project is not related to accreditation or ratings; its  
39 mission is to identify higher education programmes that are distinguished by the  
40 exemplary level of their educational quality on the basis of expert opinions. The  
41 two main goals of the project are: (1) to identify the HE programmes recognised  
42 as the best by the academic and professional communities; and (2) to engage as  
43 many stakeholders as possible in the process. One of the project outcomes is the  
44 publication (in Russian and in English) of the reference manual *The Best Educa-*  
45 *tional Programmes in Russia*.

#### 46 *Trends in Quality Assurance of Higher Education in Russia*

47 The period 2009–2010 was the next stage in the fundamental transformation of  
48 the Russian education system (Motova & Navodnov, 2010, pp.178–182). The state

1 educational policy of the last few years has been oriented towards the implemen-  
2 tation of new mechanisms for motivating HEI development: the establishment of  
3 federal and national research universities (as opposed to differentiating HEIs on  
4 the basis of their accreditation status). The status of a federal university is granted  
5 not on the basis of state accreditation, but on grounds of a decision by the Federal  
6 Government; the status of a national research university (NRU) can be granted to  
7 any HEI that passes the competitive selection for the NRU category. The purpose  
8 of the structural changes in the Russian higher education system is the consoli-  
9 dation of the HEIs and elimination of branches, both to be based on recom-  
10 mendations of the state executive bodies ([http://rian.ru/edu\\_higher/20101111/  
11 294834970.html](http://rian.ru/edu_higher/20101111/294834970.html)).

12 Since 2008, a trend to strengthen control and inspection in Russian education  
13 has become evident. This process has a number of objective reasons. State accredi-  
14 tation as a motivation mechanism has exhausted its potential: almost all Russian  
15 HEIs are now state accredited and granting an HEI a higher status is beyond the  
16 scope of state accreditation.

17 State policy aims at strengthening control over educational quality. This is  
18 because there have been recurrent cases of selling higher education diplomas,  
19 falsification of the educational process and corruption. At the same time, taking  
20 into consideration control and inspection in education as the main goal of *Roso-*  
21 *brnadzor*, the function of state accreditation is being transformed in terms of  
22 content and procedure into a function of state control.

23 The development and broad discussion of the new integrated federal law ?n  
24 Education are currently in full swing in Russia. The law strengthens control and  
25 inspection in education and, among other provisions, specifies certain new forms  
26 of public-professional and public accreditation. The emphasis on the need for  
27 public accreditation was determined by the directives of the President and of the  
28 Prime Minister of the Russian Federation who highlighted the need to develop  
29 the procedures of public-professional accreditation (e.g. with regard to legal  
30 specialisms), involve employers associations in the process and implement the  
31 international practice of accreditation ([www.rg.ru/2009/05/29/uristy-dok.html](http://www.rg.ru/2009/05/29/uristy-dok.html);  
32 [www.premier.gov.ru/events/news/9274](http://www.premier.gov.ru/events/news/9274)). The fact that such close attention was  
33 given to the problems of enhancing the quality of education stressed the need to  
34 draw a line between control in education and motivation for development. This  
35 served as a stimulus both for the development of public accreditation and for the  
36 emergence of several actors in the field of quality assurance. The Accreditation  
37 Centre of the Russian Association for Engineering Education cooperates with  
38 domestic, foreign and international organisations working in engineering educa-  
39 tion towards integration into the European system of quality assurance in engi-  
40 neering education (Navodnov, *et al.*, 2008). AKKORK (Agency for Higher  
41 Education Quality Assurance and Career Development) carries out the  
42 accreditation of both institutions and programmes in order to ensure their  
43 compliance with the state accreditation requirements. The agency is a full  
44 member of APQN, INQAAHE, and CEEN and holds Associate status in ENQA  
45 ([www.akork.ru](http://www.akork.ru)).

46 In accordance with the Order of the President of the Russian Federation, the  
47 Centre for Public Accreditation of Law Education was established together with  
48 the non-profit Association of Law Education. The mission of the Centre is to assess  
49 the quality of law programmes in HEIs. Each of the 17 members of the Association

1 of Law Education underwent the public accreditation procedure in 2010  
2 (www.auro08.org).

3 At the end of 2009, on the initiative of the National Guild of Experts in  
4 Higher Education, the National Centre of Public Accreditation (NCPA) was  
5 established to promote quality culture in higher education, identifying and evalu-  
6 ating best practices in accordance with the ESG, and providing information  
7 about the quality of educational programmes. NCPA is a full member of the  
8 CEE Network and APQN, an Associate member of INQAAHE, and has Asso-  
9 ciate status in ENQA (www.ncpa.ru). Hence, new players are appearing in the  
10 Russian quality assurance system which are non-governmental bodies. One can  
11 presume that the process of establishing new accreditation agencies will con-  
12 tinue. In this case, it will be necessary to separate the agencies responsibilities  
13 and spheres of activity and establish partner relationships between the agencies,  
14 HEIs, and the state executive bodies. This illustrates the emergence of new  
15 trends in the QA system in Russia.

16 It would be reasonable to eliminate the overlapping of state functions, so that  
17 state control would remain the remit of the state organs of control and inspection,  
18 and the responsibility for state accreditation would be delegated to the Ministry of  
19 Education and Science of the Russian Federation or to public organizations. This  
20 approach is based on international practice in which state and public accreditation  
21 are not separate. Accreditation is conducted, and all interested parties are involved;  
22 accreditation status serves as evidence of recognition of educational quality by the  
23 public and by the State.

## 24 **Conclusion**

25 Two scenarios are possible for the further development of the system of quality  
26 assurance in education in Russia. It is likely that state educational policy will  
27 concentrate the functions of management, financing and control within the struc-  
28 ture of the state authorities, while not allowing for the development of alternative  
29 forms. This option would be historically grounded: the long history and traditions  
30 of the Russian educational system demonstrate that the State has always played the  
31 main role in education.

32 There is also the possibility of a second scenario, according to which the  
33 results of the *perestroika* period and the integration of Russian society into  
34 the system of European education will allow differentiation and effective  
35 interaction between state and public forms of management and financing, as well  
36 as between state and public forms of educational quality assessment. Time will  
37 tell which will become a reality. However, the transformation mechanisms  
38 following ESG implementation are irreversible, though they are currently  
39 facing considerable opposition for a number of both objective and subjective  
40 reasons.

41 Russia had achieved certain progress in the directions that had been imple-  
42 mented before the Bologna Process: implementation of the principles of the Lisbon  
43 Recognition Convention and access to the next cycle of education. In the Stocktak-  
44 ing Report prepared for the Ministerial Conference in 2009, Russia received red  
45 cards for stage of implementation of the first and second cycle and implementation  
46 of a national qualifications framework. Even the yellow categories representing  
47 the Quality Assurance action line (stage of implementation of ESG cannot be

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1 considered to constitute evidence of stability and development in this direction. At  
2 this point, much depends on state policy and the motivation of all the stakeholders.

3 **NOTES**

- 4 1. *Perestroika* (restructuring was the name for the official state policy launched in  
5 the USSR in the mid-1980s to reform the political and economic system of the  
6 country.  
7 2. Organisational structures of political parties, sociopolitical or religious move-  
8 ments (associations) are not allowed to carry out their activities in state or  
9 municipal educational institutions (*Zakon RF ob obrazovanii* 1992).  
10 3. According to Russian legislation, the uniform State Educational Standards are  
11 established for educational programmes regarding their composition, content,  
12 and outcomes. ([www.standard.edu.ru](http://www.standard.edu.ru))  
13 4. In 2008, the highest increases were recorded in the higher education sector of  
14 Russia. Since 2009, the scope of Russian higher education has shown a  
15 declining trend.  
16 5. The Russian legislation provides for two forms of accreditation: state accredi-  
17 tation which is conducted by the State Executive bodies, and public accredi-  
18 tation (professional-public), conducted by national and international public,  
19 academic, and professional organisations.  
20 6. It was the reason for the initiative of Saint Petersburg Electro-technical Uni-  
21 versity (LETI) to develop a standard quality system model for educational  
22 institutions which was based on the ISO 9001:2000 standards and the ENQA  
23 Standards. The Federal Agency for Education recommended the model for  
24 implementation in HEIs and it was widely used across the Russian Federation  
25 ([www.ed.gov.ru/prof-edu/vish/rub/quality/4565](http://www.ed.gov.ru/prof-edu/vish/rub/quality/4565)).

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